



# Delivering World Class IT Consulting, Solutions and Managed Services

Innovative | Valued | Consistent | Reliable  
Cloud and On Premise Solutions

## OS PLATFORMS:

- Windows
  - On Premise Dedicated and VM Servers
  - All IaaS Platforms
- Linux
  - Major On Premise Distributions on Dedicated and VM Servers
  - Major On Premise Distributions on IaaS
- Unix
  - Most On Premise Distributions

## SERVICES:

- System Design
- Installations/Provisioning
- Upgrades and Patches
- 24x7 Monitoring
- Change Management
- Space Management
- Security Administration
- Tuning and Performance
- Problem Analysis and Resolution
- Backup and Recovery
- Disaster Recovery
- Security Management
- HA Implementations
- OS Assessments

## SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your OS environment.

## RadixBay Managed Operating System Services

RadixBay provides 24x7 US-based monitoring and administration for Windows, all major Linux distributions and most Unix OS platforms. Our flexible, scalable and secure solutions ensure your servers are highly available, high performance and tightly secured.

Don't need a full time OS admin? RadixBay's fully customizable, budget-friendly support packages range from partial resources and supplemental support to assuming total ownership of your OS environment.

Your assigned engineers will fully understand your change management procedures, security controls, pain points and technology challenges and goals. Your RadixBay team comes fully equipped with work request and monitoring solutions that guarantee your requests are promptly handled and your systems are there when you need them.

Whether your servers are in the cloud or on premise, you can rest easy knowing RadixBay's experts are providing 24x7 enterprise-grade support for your critical systems.



## MANAGED SERVICE ADVANTAGES:

- Reduce On Premise OS and Cloud IaaS Support Costs
- Improve OS Quality
- Reduce Operational Risk
- Increase Agility
- Focus on Innovation, not OS Support
- Maximize OS Features
- Guaranteed Support Continuity
- Fully Customizable Support Packages
- Immediate Access to Hard to Find Skills
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

## MANAGED SERVICE FEATURES:

- 24 x 7, Rural Shore Support
- Robust Monitoring Services
- Complete Windows and Linux/Unix Operating System Services
- Cloud IaaS Migration, Monitoring and Administration
- Secure Service Delivery Architecture
- Dedicated Windows and Linux/Unix On-Premises and Cloud OS Experts
- Partial, Part Time Support to Total Ownership of Your OS Environment
- IaaS System Cost Monitoring
- Leverage RadixBay's Incident Management/Work Request System