



# **Cloud Based Document Storage**

### **Client Profile**

The client is the world's largest and fastest growing non-traditional provider of legal services. Combining deep legal and business expertise with operational prowess, the client works closely with in-house legal departments to improve their risk profiles, lower cost and create more value for their corporations. With 1,000+ employees, the firm serves nearly half of the FTSE/Fortune 100 through 12 offices and 4 delivery centers globally.



## **Business Challenge**

The client needed a solution to provide web and mobile access to secure documents to multiple global clients. Due to contractual obligations, the solution had to be delivered and functioning within 30 days.

The client required the ability to upload and store sensitive documents for specific clients with assurance that they would be accessible from any device but only by the designated clients.

### **Business Solution**

Radix Bay created a HTML5 client portal and secure REST services to provide document search and retrieval. Uploaded documents are subject to approval workflows before they are available to the client.

The solution leverages Microsoft Azure's secure cloud storage as the persistent layer for encrypting and storing the highly sensitive documents. User authentication and authorization is managed by a custom identity provider which provides the claims and shared access tokens required for document retrieval.

#### **Benefits Delivered**

- Increased security by eliminating need to send sensitive documents via email
- Improved customer experience by providing the ability to search and retrieve documents from any device
- Provided archiving ability so clients can easily access previous versions and older documents