



# Delivering World Class IT Consulting, Solutions and Managed Services

Innovative | Valued | Consistent | Reliable  
Cloud and On Premise Solutions

## PLATFORMS:

- On-Premises and IaaS
  - SQL Server
  - Oracle
- Microsoft DBaaS
  - Azure SQL DB
- Amazon RDS DBaaS
  - SQL Server
  - Oracle
- Oracle DBaaS
  - Autonomous DB

## SERVICES:

- 24x7 Monitoring
- Installations and Provisioning
- Upgrades and Patching
- Production Migrations
- Change Management
- Tuning and Performance
- Problem Analysis and Resolution
- Backup and Recovery
- Disaster Recovery
- Security Management
- DB Assessments
- Cloud Migrations

## SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your DB environment.

## RadixBay Managed Database Services

RadixBay's managed database services help you to control costs, reduce operational risk and optimize your data infrastructure. Our easily customizable solutions allow you to tailor a support package that meets your unique needs. From supplementing your internal teams to assuming total ownership of your environments, RadixBay allows you to choose the services you need, when you need them.

Your assigned DBAs will work with your team to fully understand your change management procedures, security controls, pain-points and technology challenges and goals. Your RadixBay team comes fully equipped with work request and monitoring solutions that ensure your requests are promptly handled and your systems are highly-available and high performance.

Whether your database is in the cloud or on-premises, you can rest easy knowing RadixBay's 24x7 support team is providing enterprise-grade support for your critical database environments.



## MANAGED SERVICE ADVANTAGES:

- Reduce Database Support Costs
- Improve Database Quality
- Reduce Operational Risk
- Increase Agility
- Focus on Innovation, not DB Support
- Maximize DBMS Features
- Guaranteed Support Continuity
- Fully Customizable Support Packages
- Immediate Access to Hard to Find Skills
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

## MANAGED SERVICE FEATURES:

- 24 x 7, Rural Shore Support
- Robust Monitoring Services
- Complete Set of Oracle and SQL Server Database Administration Services
- Cloud Database Migration, Monitoring and Administration
- Secure Service Delivery Architecture
- Dedicated Oracle and SQL Server On-Premises and Cloud DB Experts
- Partial, Part Time Support to Total Ownership of Your DB Environment
- Database Hosting Services
- Leverage RadixBay's Incident Management/Work Request System