

OS PLATFORMS:

- Windows
 - On Premise Dedicated and VM Servers
 - All IaaS Offerings
- Linux
 - Major On Premise Distributions on Dedicated and VM Servers
 - Major On Premise Distributions on IaaS
- Unix
 - Most On Premise Distributions

SERVICES:

- System Design
- Installations/Provisioning
- Upgrades and Patches
- 24x7 Monitoring
- Change Management
- Space Management
- Security Administration
- Tuning and Performance
- Problem Analysis and Resolution
- Backup and Recovery
- Disaster Recovery
- Security Management
- HA Implementations
- OS Assessments

SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your OS environment.

RadixBay Managed Operating System Services

Mti f'cdYfUhb['gnghYa g'fi b'nci f'Vi g]bYgg"K \Yb'h\YmfY'Xck b' 'nci fY'ci hicZVi g]bYgg' FUX] 6Umdfcj JXYg;&(+1 G'VugYX'a cb]rcf]b['UbX'UXa]b]ghfU]cb'Zcf'K]bXck gZU''a U'cf' @bi l 'X]ghf]Vi h]cbg'UbX'a cghl b]l 'd'UhZcfa g''Ci f'ZYI]V'YzgW]UV'Y'UbX'gYW'fY'gc'i h]cbg' Ybgi fY'nci f'CG'd'UhZcfa g'UfY'\[\ 'mUj U]UV'YZ\][\ 'dYfZcfa UbW'UbX'h][\ 'himgYW'fYX"

8cb hbYYX'UZ' ''hja Y'CG'UXa]b3FUX] 6Umg'Zi ''mW'ghca]hUV'Y, budget-friendly gi ddcfh' dUW]U[Yg'fUb[Y'Zfca 'dUfh]U'ZdUfh hja Y'gi ddcfh'rc'Uggi a]b['rchU'ck bYfg\]d'cZnci f'CG' Ybj]f'cba Ybh''

Mti f'Ugg][bYX'Yb[]bYYfg'k]''Zi ''mi bXYfgh'UbX'nci f'VW'Ub[Y'a UbU[Ya YbhdfcW'Xi fYgZ' gYW'f]m'W'zbh'fc'gZdU]b] dc]bhg'UbX'hYW'bc'c[m'WU''Yb[Yg'UbX'[cUg''Mti f'FUX] 6Umh'Ua ' V'za Yg'Zi ''mYei]ddYX'k]h'k cf_'fYei Ygh'UbX'a cb]rcf]b['gc'i h]cbg'h'UhYbgi fY'nci f' fYei Yghg'UfY'dfca dhim\UbX'YX'UbX'nci f'gnghYa g'UfY'h'YfY'k \Yb'nci 'bYYX'h'Ya ''

Whether your operating system is in the cloud or on-premises, you can rest easy knowing RadixBay's 24x7 support team is providing enterprise-grade support for your critical gnghYa g'



MANAGED SERVICE ADVANTAGES:

- Reduce On Premises OS and Cloud IaaS Support Costs
- Improve OS Quality
- Reduce Operational Risk
- Increase Agility
- Focus on Innovation, not OS Support
- Maximize OS Features
- Guaranteed Support Continuity
- Fully Customizable Support Packages
- Immediate Access to Hard to Find Skills
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

MANAGED SERVICE FEATURES:

- 24 x 7, Rural Shore Support
- Robust Monitoring Services
- Complete Windows and Linux/Unix Operating System Services
- Cloud IaaS Migration, Monitoring and Administration
- Secure Service Delivery Architecture
- Dedicated Windows and Linux/Unix On-Premises and Cloud OS Experts
- Partial, Part Time Support to Total Ownership of Your OS Environment
- IaaS System Cost Monitoring
- Leverage RadixBay's Incident Management/Work Request System