



Delivering World Class IT Consulting, Solutions and Managed Services

Innovative | Valued | Consistent | Reliable
Cloud and On Premise Solutions

SERVICES:

- Packaged Applications Support
- Salesforce and Oracle EBS Specialties
- Application Development
- 24x7 Data Infrastructure Monitoring and Administration

SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your development projects and back-end systems.

OUR MISSION:

RadixBay's mission is to deliver high-value solutions to our clients by attracting and retaining exceptional business and IT talent from local markets.

RadixBay Services Overview

From application development and packaged application support to around-the-clock data infrastructure monitoring and administration, RadixBay provides a wide-range of enterprise-grade IT solutions. RadixBay clients are able to leverage the skill sets and combined experience of an entire company of cloud and on premise IT experts.

You can rest easy knowing that RadixBay's development teams are building your applications using leading-edge best practices and development frameworks and your back-end systems are being supported by a robust 24x7 rural shore service delivery engine. Our dedicated Salesforce and Oracle EBS teams help you to fully leverage your enterprise software investment.

Our easily customizable, budget-friendly solutions allow you to tailor development projects and support packages that meet your unique needs. From supplementing your internal teams to assuming total ownership of your development projects and data infrastructure platforms, RadixBay allows you to choose the services you need, when you need them.



MANAGED SERVICE ADVANTAGES:

- Reduce Support Costs
- Improve System Quality
- Reduce Operational Risk
- Increase Agility
- Focus on Innovation, not IT
- Reduce Application Time to Market
- Guaranteed Support Continuity
- Fully Customizable Service Packages
- Immediate Access to Hard to Find Skills
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

MANAGED SERVICE FEATURES:

- Complete Set of Development, Packaged Application and OS/DB Services
- Cloud Migration Strategy and Migration Services
- Robust 24x7, Secure Service Delivery Architecture
- Dedicated On Premises and Cloud Development and Data Infrastructure Support Experts
- Partial, Part Time Support to Total Ownership of Your Environment
- Leverage RadixBay's Monitoring and Work Request Systems

PACKAGED APPLICATIONS:

- On Premise
- Cloud IaaS
- Cloud SaaS

APPLICATION DEVELOPMENT

RadixBay has extensive experience providing enterprise-grade application development services to a wide range of industries.

DB AND OS

- Oracle On Premise
- SQL Server On Premise
- All IaaS Offerings
- Amazon RDS for Oracle
- Amazon RDS for SQL Server
- Microsoft Azure SQL DB DBaaS
- Oracle Autonomous DB DBaaS
- Windows OS On Premise and IaaS
- Unix/Linux OS On Premise and IaaS

Packaged Application Management

RadixBay's services includes on premise and cloud application evaluation, selection and implementation. RadixBay's packaged application support team helps you to migrate data from your existing systems to the new platform, customizes the application to meet your needs and creates robust production turnover test plans. After the turnover is complete, RadixBay works with you to tailor an ongoing support solution.

SERVICES OVERVIEW:

- Packaged Application Evaluation, Selection and Implementation
- Implementation Project Management
- Convert Data from Existing Systems to New Platform
- Customize Application to Meet Business Needs
- Develop Production Implementation Test Plans
- Ongoing Customization and Support

Application Development

From business needs analysis and initial application design to coding, testing and implementation, RadixBay provides expert development services that support the entire System Delivery Life Cycle. RadixBay supports a wide range of application development frameworks and languages and our dedicated project managers make sure your projects are on time and on budget.

SERVICES OVERVIEW:

- Project Management
- Requirements Analysis
- Logical Design
- Physical Design
- Application Development
- Testing
- Production Implementation
- Ongoing Support

Infrastructure Management

Our DB and OS managed services help you to control costs, reduce operational risk and optimize your data infrastructure. RadixBay provides 24x7 monitoring and administration services for Oracle and SQL Server databases and Windows and Unix/Linux operating systems. From supplementing your internal staff to assuming total ownership of your environments, RadixBay allows you to tailor a solution to your needs.

SERVICES OVERVIEW:

- 24x7 Monitoring
- Installations and Provisioning
- Upgrades and Patching
- Production Migrations
- Change Management
- Tuning and Performance
- Problem Analysis and Resolution
- Backup and Recovery
- Disaster Recovery
- Security Management
- DB and OS Assessments
- Cloud Migrations