



# Delivering World Class IT Consulting, Solutions and Managed Services

Innovative | Valued | Consistent | Reliable  
Cloud and On Premise Solutions



## RadixBay Rural Shore Overview

From application development and packaged application support to around-the-clock data infrastructure monitoring and administration, RadixBay provides a broad range of enterprise-grade IT solutions. RadixBay clients are able to leverage the skill sets and combined experience of an entire company of cloud and on-premise IT experts.

You can rest easy knowing that RadixBay's development teams are building your applications using leading-edge best practices and development frameworks and your back-end systems are being supported by a centralized rural shore service delivery center. Our dedicated Salesforce team helps you to fully leverage your enterprise CRM investment.

Our easily customizable, budget-friendly solutions allow you to tailor development projects and support packages that meet your unique needs. From supplementing your internal teams to assuming total ownership of your development projects and data infrastructure platforms, RadixBay allows you to choose the services you need, when you need them.

### SERVICES:

- Salesforce Implementation and Administration
- 24x7 DB and OS Support
- Amazon AWS and Microsoft Azure Cloud
- Application Development
- TCOE Application Testing
- Strategic Advisory, Program and Project Management

### SUPPORT MODELS:

RadixBay is able to provide partial, part-time support to supplement your internal staff or assume total ownership of your development projects and back-end systems.

### FEATURES:

- Dozens of Cloud and On-Premise Platform Certifications
- Secure Service Delivery Architecture
- Dedicated Teams of Technical Specialists
- Fast Customer On-Boarding
- Partial and Full Time Resources



### RURAL SHORE ADVANTAGES:

- Reduce Support Costs
- Cost Effective Hourly Rates
- No Time Zone Issues
- Lower Operational Risk
- High-Quality Communications
- Guaranteed Support Continuity and Quality
- Fully Customizable Service Packages
- Collaborative Team Environment
- Reduce Problem Occurrences and Resolution Times
- Easily Scalable Services
- 100% Adherence to Your Change Management and Security Procedures
- Leverage Skills of an Entire Company

### RURAL SHORE FEATURES:

- Complete Set of Development, Packaged Application and OS/DB Services
- Cloud Migration Advisory and Migration Services
- Robust 24x7, Secure Service Delivery Architecture
- Dedicated On Premises and Cloud Development and Data Infrastructure Support Experts
- Partial, Part Time Support to Total Ownership of Your Environment
- Leverage RadixBay's Monitoring and Work Request Systems